Bonnita (Bonnie) Boone is an insurance professional. She develops strategy and places professional liability lines for a broad range of large clients. Her expertise includes captives, physicians, hospitals, Long Term Care and Managed Care. She does account management and new business development in Chicago and New York.

Bonnie has over 38 years of experience in the insurance industry as a broker and underwriter, most recently with Gallagher. In 2017 she worked for Marsh, where she sat on the national executive committee for its healthcare practice. Prior to that, she was with Alliant Insurances Services where she oversaw healthcare and casualty for the Chicago and New York offices. She also held a national position with Willis for more than a decade and worked with 280 retail offices on a global basis to produce business, market, and set strategy for the health care industry and casualty business. She chaired product line/industry segments for long-term care, managed care, and HPL (integrated delivery systems), among others. She has placed reinsurance for some the largest captive programs in the country.

Additional experience includes managing an underwriting staff and a book of business for Continental Insurance Company with a premium volume of $103 million. Establishing market direction, reinsurance treaties, developing rates, underwriting guidelines, and corporate strategies were a part of her duties.

Recognitions and Honors:

2021- 100 Most Influential African American Leaders in Business by
National Diversity Council

Cohort class 1V 2021- Leverage Network

2020 Hall of Fame Honor by IBA (Insurance Business America)

In 2019 received the honor of Savoy Magazine Most Influential Women
in Corporate America.

Awarded the 2019 Life Time Achievement Award from NAIAA

Power Broker, 2008 and 2009
Risk & Insurance magazine

Women to Watch, 2008 and special recognition 2015
Business Insurance

Jeremy Brigham is Managing Director at Willis Towers Watson (WTW). Since joining WTW in 2002, Jeremy has specialized in providing consulting services to the health care industry. His consulting experience includes extensive work in the medical professional liability arena, providing ratemaking, reserving, strategic and financial planning services to captive insurers, risk retention groups and self-insured trust programs. Projects have included assistance in the development of physician programs, retrospective rating and allocation models, determining financial accrual impact and liability/portfolio duration/cash flow analyses to assist clients in maximizing investment yield while minimizing risk.

In addition to his work in the medical professional liability area, Jeremy also provides consulting services to his clients for other coverages such as workers' compensation, D&O, EPL, nursing home liability and managed care liability.

Before joining WTW, he worked in a variety of actuarial roles at several different insurance companies including Royal SunAlliance, The Hartford and American International Group. His past experience includes a wide range of pricing and reserving functions for various commercial and personal lines of business.

Role at WTW: In addition to his consulting role, Jeremy is the Sales and Practice Development Leader for the Corporate Actuarial Practice of WTW.

Education and Credentials: Jeremy holds a Bachelor of Arts degree in actuarial mathematics from Liberty University. He is a Fellow of the Casualty Actuarial Society (FCAS) and a Member of the American Academy of Actuaries (MAAA).

Jeremy is a frequent speaker at a variety of health care and captive conferences including the Cayman Captive Forum, Vermont Captive Conference, Casualty Loss Reserve Seminar, University Health Consortium, and the Center for Business Intelligence Seminar.

Ann D. Gaffey is the President of Healthcare Risk and Safety Strategies. She is an industry-recognized career risk management, quality and patient safety professional with over thirty-five years of experience in healthcare, having served as the 2016 President of the American Society for Healthcare Risk Management. Ann provides innovative consultative services to healthcare organizations across the care continuum to develop, improve and enhance enterprise risk management programs and patient safety programs with emphasis on risk identification, assessment, analysis and prevention as well as risk management and patient safety education.

Ms. Gaffey has acute care risk management experience, with responsibilities including managing self-insurance and captive insurance programs, insurance purchasing, liability claims management, and traditional risk assessment and mitigation activities.

Ann is a frequent national speaker on topics related to risk reduction and management strategies in healthcare, enterprise risk management, and leadership. Ann has authored articles in the *Journal of Healthcare Risk Management*, co-authored in the *Risk Management Handbook for Healthcare Organizations, 6th edition, Healthcare Risk Management Fundamentals,* and authored in other publications.

In addition to her work with ASHRM and affiliated state chapters, Ann's involvement includes:

- 2019 Visiting Expert, Ministry of Health, Singapore
- Technical Expert, Agency for Healthcare Research and Quality (AHRQ), Making Health Care Safer III Technical Expert Panel
- Society to Improve Diagnosis in Medicine (SIDM), Board Member (2020-2022)
- Coalition to Improve Diagnosis Advisory Task Force (2015-2020); Member, Advisory Council (2019-Present)
- National Coordinating Council for Medication Error Reporting and Prevention (NCC MERP) (2008-present); Vice-Chairperson (July 2011-December 2015, Present)
- National Perinatal Information Center, Board Member (2014-present), Chair (2019-2020)
- Association for the Advancement of Medical Instrumentation (AAMI), Committee on Best Practices for Selecting and Purchasing Complex Technology, Member (2017 – present)
- National Transitions of Care Coalition, Advisory Task Force Member (2008-2014)

Ms. Gaffey received her degree from the University of Virginia with a Bachelor of Science in Nursing. She also received her Master of Science in Nursing Leadership and Management from The George Washington University. Ann has achieved the CPHRM and DFASHRM designations and was awarded the ASHRM Distinguished Service Award in 2020. She currently serves as Faculty for the ASHRM Healthcare Risk Management Certificate Course and the Enterprise Risk Management Certificate Course, and previously served as adjunct faculty for the School of Nursing at The George Washington University.

Ms. Meg Garrett, a Villanova University, College of Nursing graduate, was a Navy Nurse doing the Vietnam War. Recently retired, she had a thirty plus year career in the Risk Management/ Legal Department at the Johns Hopkins Health System. In her role as Vice President of Risk Management and Chief Legal Counsel, she was responsible for designing, implementing and overseeing all aspects of the Risk Management Program. She was responsible for integrating the Risk Management and Patient Safety at six major US hospitals and numerous international facilities. She continues to advise Senior Leaders in matters regarding Patient Safety, Ethics, Risk Management, Legal and Regulatory matters. She has a proven track record for preparing and coordinating Joint Commission and other regulatory surveys. Meg has been active with ASHRM since early 2000. She has been a member of numerous committees, the Board and currently serves as the 2021 President of American Society of Healthcare Risk Management (ASHRM) She has also been active in the Maryland -DC Society of Healthcare Risk Management and has served as President and Board member for many years. Meg currently is President of her own Risk Management Consulting Corporation. She is also adjunct faculty at Villanova University and Johns Hopkins University College of Nursing. She is a guest lecturer at University of Maryland Carey School of Law and has mentored over 200 law students in her career. She is a founding member of the American Association of Nurse Attorneys. Meg is active on many Boards including Health Care for the Homeless and Elizabeth House which both sponsor programs for the underserved. She is a national and internationally recognized speaker on Patient Safety, Risk Management, Medical Staff and Nursing, and Health Care Law.

Stuart R. Levine is Chairman of the Board and CEO for STUART LEVINE & ASSOCIATES. Mr. Levine has significant board and executive leadership experience across multiple disciplines including financial services, technology and healthcare specializing in strategy, strategic communication, board governance, leadership development, customer focus and large-scale change management. He was the former global CEO for Dale Carnegie & Associates, Inc. operating in 72 countries.

STUART LEVINE & ASSOCIATES has 20+ years of successful CEO-C-Suite organizational strategic organizational consultation, building strong cultures through strategic thinking, execution, best-practice governance models and increasing leadership capacity at companies including Verizon, Barclays Bank, Bill and Melinda Gates Foundation, The Howard Hughes Corporation, Juniper Networks, MasterCard, Saatchi & Saatchi, Montefiore Medical Center and many others.

He is an international best-selling leadership author of The Six Fundamentals of Success and Cut to the Chase, and the co-author of Simon & Schuster's international best-seller The Leader in You. Collectively, these books have sold over one million copies and are published in 37 languages.

Stuart R. Levine has been delivering speeches around the globe for over 20 years on the subjects of leadership, change management and organizational transformation. Stuart is known for bringing passion and insight along with strategic solutions to his audiences, whether delivering a keynote or working with a board of directors to strengthen their governance structure.

He is a monthly contributor for Forbes as well as other publications such as Agenda, Directorship and The Credit Union Times. He is a sought-after commentator on TV, in print and via social media for his views on challenging issues, including governance, innovation in complex environments and strengthening the culture of organizations through trust, engagement and strategic communication. He has appeared numerous times on top-rated global television programs such as NBC's Today show, ABC's World News This Morning, Bloomberg, Fox News and many others.

Mr. Levine is the recipient of awards from several prestigious national organizations, including Entrepreneur of the Year Award from Ernst & Young and Inc. Magazine. The National Association of Corporate Directors recognized him as part of The Directorship 100 in both 2011 and 2012 and appointed him to serve on their 17-member Nominating/Governance Advisory Council. He presently serves on the Nominating & Governance Committee, Audit Committee, Broadridge Financial Solutions. He previously served as Lead Director, Gentiva Health Services, Lead Director, D'Addario & Company, Inc., Vice Chairman Northwell Health and director, member of Audit Committee, European American Bank.

At age 25, Mr. Levine was the youngest elected member of the New York State Assembly, serving on the Health Committee. At Dale Carnegie & Associates, Inc., he built the organization from a family-owned and operated corporation to a professionally managed team that was eventually able to take their product development cycle from 36 months to 18 weeks.

James (Jim) Kachadoorian, is a Partner at Wilson Elser Moskowitz Edelman & Dicker, LLP. Jim focuses his trial practice on the defense of hospitals and health care professionals in state and federal medical malpractice litigation. Drawing on his background as a former assistant district attorney, Jim also represents hospital clients and their satellite facilities in the investigation of assaults and other alleged criminal conduct by their employees.

With 20 years of experience in the medical malpractice field, Jim has tried to verdict dozens of personal injury and wrongful death cases on behalf of major New York metropolitan hospitals and their physicians and insurance carriers. A number of these cases have involved claims by athletes against orthopedic surgeons and other medical professionals alleging career-ending injuries. Jim also provides value-added services to help clients avoid litigation, including presenting periodic in-services to medical and nursing staff, conducting mock trials as part of residency training programs, and advising risk management committees on litigation and coverage issues.

After law school, Jim served for five years as an assistant district attorney in the Bronx County, NY, District Attorney's Office, of which he spent 18 months in the arson/homicide unit and a year as liaison to the New York City Department of Corrections responsible for all homicides, escapes, assaults and related medical clinic cases at Riker's Island.

Caryn L. Lilling is a founding partner of the firm, having joined Mauro Lilling Naparty LLP almost 30 years ago. Caryn has prepared and argued hundreds of significant pre- and post-trial motions, in addition to appeals in state and federal courts across a wide range of practice areas. She has published extensively on various topics in her field and is a frequent lecturer for insurance companies, corporations, hospitals, and bar associations.

Caryn frequently appears as monitoring appellate counsel where, unlike typical monitoring counsel, MLN's experienced appellate attorneys partner with and assist trial counsel in developing the overall case strategy, preserving the record, identifying the need for and preparing trial motions, and providing an objective appellate perspective throughout the trial. The firm routinely appears in this capacity in high exposure matters across the country, all in an effort to leverage better outcomes, including more favorable settlements.

In addition to the more traditional roles of appellate counsel, Caryn's firm is also called upon to aggressively define and defend damages. In 2013, along with her partner, Caryn spearheaded the firm's national growth as coordinating counsel on damages and, in particular, how to mitigate damages for future medical expenses in tort cases. In that role Caryn has become a leading voice on the topic. Numerous companies, carriers and hospitals now turn to Caryn and her team to develop pre-trial, trial and mediation strategies to mitigate damages in catastrophic injury cases.

Caryn has earned Martindale Hubbell's highest peer review rating of AV®, having been designated as Preeminent™ in appellate practice. This distinction is awarded to less than five percent of all United States lawyers. Caryn was also selected for recognition on the 2019 list of the Best Lawyers in America in the area of appellate practice and was named as one of the top women attorneys in the New York Metro Area specializing in appellate practice, as spotlighted in the New York Times Magazine. The firm has also been recognized by the New York Law Journal as the seventh largest women-owned firm in New York State.

Rob Marshall is a Client Advocate within WillisTowersWatson Corporate Risk and Insurance Brokerage division. He has a multi-disciplined background in claims management, medical professional liability underwriting and insurance brokerage/consulting risk management. Prior to joining Willis, Rob held several positions of increasing responsibility within The St. Paul, Zurich North American Specialties Health Care Division, and Aon Risk Services Health Care Division respectively. Well versed in insurance program evaluation, structure, selection, negotiation and placement of professional and non-professional insurance lines with particular emphasis in the design, implementation and oversight of alternative risk financing vehicles such as single parent, group captive/self-insured retention programs, risk retention groups, and reinsurance placements of captives.

Rob has a BS in Finance from St. John's University, NY, and an MBA in Financial Management from Pace Lubin School of Business in NYC. He holds several insurance designations including, the Chartered Property Casualty Underwriter (CPCU), Registered Professional Liability Underwriter (RPLU), and Associate in Claims (AIC).

Rob is a member of Omicron Delta Epsilon, an International Honors Society for Economics, and was nominated as a "Power Broker" from Risk and Insurance Magazine 2009 and 2015 respectively in the Healthcare segment. Rob has also spoken at PLUS, Crittenden, and ASHRM.

Barbara (Barb) McCarthy is Enterprise Risk Officer at Beverly Hospital, a member of Beth Israel Lahey Health, in Beverly Massachusetts. She is a resource for risk prevention and control for acute care, inpatient behavioral health, and insured physician practices. She supports the medical malpractice program & is a resource for the compliance, privacy, & safety programs. Barb received a diploma in Nursing from New England Deaconess Hospital School of Nursing in Boston, a BSN from Northeastern University, and an MPH from Boston University. Past roles include critical care and inpatient nursing management; performance improvement, infection control, safety, privacy, & employee health leadership as well as Joint Commission coordination. Barb has been an active member of both state & national risk management associations for 18 years & was Massachusetts state chapter president in 2009. She was a member of the (American Society for Healthcare Risk Management (ASHRM) board and deputy-chair of the Enterprise Risk Management (ERM) Task Force and is an ERM faculty member. Most recently, Barb was ASHRM Risk Manager of the Year 2020 & Massachusetts Risk Manager of the Year 2021. She is currently the ASHRM President for 2022. Barb is also the vice-chair of the Rockport Board of Health.

Mike Midgley is an experienced healthcare risk manager, nurse, insurance professional, attorney and professor. He began his clinical career as a nurse in intensive care and emergency medicine. Mike started his healthcare risk management career with a captive insurance company in New York City, having dedicated risk and claims management consulting responsibilities to a major tertiary care medical center. He then served as a risk manager at academic medical centers in New York City. Mr. Midgley later worked in the field as a risk management consultant, underwriter, product development manager, business development manager and compliance officer with medical malpractice insurance carriers. Mike is currently the Head of Loss Control for Munich Re Specialty Insurance.

Mike is on faculty at Loyola Law School where he teaches leadership and strategic planning and serves as faculty for the American Society for Health Care Risk Management (ASHRM).

Mr. Midgley is a New York licensed attorney and is a member of the NY State Bar Association. Mike earned his Juris Doctor (JD) from Fordham University School of Law. He has a Master of Public Health degree from the University of Medicine and Dentistry of NJ and a Bachelor of Science degree in nursing from Rutgers University School of Nursing. He is a Distinguished Fellow of ASHRM (DFASHRM) for superior achievement and has earned Certified Professional in Healthcare Risk Management (CPHRM) designation.

Mike was the 2017 President of ASHRM. He is a Past President of the Association for Healthcare Risk Management of New York (AHRMNY) where he continues to serve on the Board of Directors. Mike is an active member of the NY, NJ, FL and TN ASHRM Chapters. Mike has authored book chapters and articles on various risk management topics and routinely provides risk management lectures.

Andrea Restifo, MPA, MHCDS, is associate executive director for North Shore University Hospital (NSUH), a tertiary care facility with 756 beds. She oversees quality management, safety services, infection prevention, pathology, blood bank, social work and case management. Andrea is responsible for communicating information related to regulatory preparation, quality management methodology, best practices, lessons learned from occurrences to prevent harm, and the establishment of quality/safety initiatives throughout the hospital.

Under Andrea's leadership, NSUH has made tremendous strides in becoming highly reliable organizations. She has collaborated on instructional materials for performance improvement that have been presented at numerous national and international healthcare conferences. She is co-author of the book, "The Quality Handbook for Health Care Organizations: A Manager's Guide to Tools and Programs," (Jossey-Bass) which was published in 2004. In addition, she co-authored chapters in two books relating to transplant quality assurance and performance improvement.

Over the years she has the honor to formally mentor dozens of interns, administrative fellows, students, nurses and physicians about quality management's vital function and methodologies. In 2011, she was awarded the hospital's Medical Staff Distinguished Service Award. Andrea is a member of the American College of Healthcare Executives, National Association for Healthcare Quality, International Society for Quality in Health Care, American Society for Healthcare Risk Management NY chapter, American College of Medical Quality and Villanova University Nursing Alumni Society. She serves on the New York Organ Donor Network of the Board of Directors Medical Advisory Committee. In 2019, she received the United Hospital Fund the Excellence in Health Care Award for Quality Improvement Champion.

She completed her Bachelor of Science in nursing at Villanova University. She has a Master of Public Administration degree from Long Island University and a Master of Health Care Delivery Science from Dartmouth College. She currently teaches at Hofstra University as an Adjunct Assistant Professor.

John E. Telenko, RPLU, based in Philadelphia, John is the Underwriting Leader for MedPro Group's Hospital Division of the Specialty Group and continues to play a nationwide role for Alternative Risk products. Previously John had been a Senior Vice President with Allied World Assurance Company (AWAC) in the Healthcare Casualty department from October 2008 to August 2014. With AWAC he was recently leading the large account underwriting initiative for AWAC (US) and previously was the AWAC (BDA) Branch Manager for healthcare. John has been involved with underwriting medical malpractice liability insurance for 30+ years. He is a graduate of Juniata College in Huntingdon, PA with a Bachelor of Science, Mathematics degree. John has also achieved his RPLU designation from the Professional Liability Underwriting Society.

Seth M. Weinberg is a partner of Mauro Lilling Naparty LLP, the largest firm in the Northeast that handles appeals and litigation strategy. Seth has handled numerous appeals and complex motion practice in state and federal courts. His practice spans multiple areas of law including medical and other professional malpractice; construction law; employment law; general negligence; products liability; asbestos; trust and estates; real property disputes; insurance coverage and commercial litigation.

As a co-director of the firm's coverage unit, Seth routinely assists the firm's clients in analyzing their coverage positions and representing them in declaratory judgment actions across the country. Seth is also a co-director of the firm's efforts as COVID-19 litigation coordinating counsel for a large hospital system in the New York Metro Area.

From 2014 through 2020 Super Lawyers named Seth as a Rising Star in its Metro Edition as one of the top attorneys in New York under the age of 40. No more than 2.5 percent of the lawyers in the state were selected to the list. He has also served as the co-chairman of the Suffolk County Bar Association's Appellate Practice Committee and given numerous lectures on a wide variety of legal issues. Seth is also a former member of the New York State Bar Association's Committee on Civil Practice Law and Rules.

Seth graduated from the State University of New York, *magna cum laude*, with a B.A. in political science. He attended Touro College's Jacob D. Fuchsberg Law Center and graduated *cum laude*. Before joining MLN, Seth was the director of appellate litigation at one of Long Island's largest insurance defense firms.