Bonnita (Bonnie) Boone
Risk Management & Insurance Consultant

Bonnie is an insurance executive, Formerly of J. P West Inc. of New York and Chicago and was an Executive Vice President. She worked with leadership to develop markets, operational processes, sales / growth, and overall corporate strategy.

She worked with JP West to expand their large risk management account sector She. developed strategies that assist clients in this complicated environment we operate in today. Issues such as supply chain disruptions, pandemics, and cyber-attacks etc.

Her expertise includes professional liability, general liability, cyber liability, and other lines of coverage for a broad range of large clients. Her knowledge base includes captives, and reinsurance for manufacturing risk, financial institutions, public entities, bio tech, physicians, Hospitals, Academic Medical Centers, long Term Care and Managed Care.

Bonnie has over 38 years of experience in the insurance industry as a broker and underwriter. Prior to J. P. West she worked for Gallagher as an Executive Vice, producer, and Client Executive, (for five years). She also co-chaired the Diversity and Inclusion effort for the Gallagher Mid-West Region.

In 2017 she worked for Marsh NYC, where she sat on the national executive committee for its healthcare practice. She brokered and serviced some of the largest healthcare systems in the country. Prior to that, she was with Alliant Insurances Services where she oversaw healthcare and casualty for the Chicago and New York offices. She was one of the first brokers to include D&O and cyber liability in an offshore captive. She also held a national position with Willis for more than a decade and worked with 280 retail offices on a global basis to produce business, market, and set strategy for the health care industry and casualty business. She chaired product line/industry segments for long-term care, managed care, and HPL (integrated delivery systems), among others. She has placed reinsurance for some of the largest captive programs in the country.

Additional experience includes managing an underwriting staff and a book of business for Continental Insurance Company with a premium volume of $103 million. Establishing market direction, reinsurance treaties, developing rates, underwriting guidelines, and corporate strategies were a part of her duties.

She is an author, speaker/lecturer on many industry subjects (Temple University, IRMI, RIMS, ASHRM and IMAC). Founder of a networking group for women of color in the commercial insurance industry 2013.

Bonnie sits on the board of the Women to Watch Foundation, New York Association of Healthcare Risk Managers, and the NAAIA Foundation.

Recognitions and Honors:

- November 2022, PLUS, (Professional Liability Underwriting Society) Excellence in Diversity
  2021- 100 Most Influential African American Leaders in Business by National Diversity Council
- Cohort class 1V 2021- Leverage Network Board ready training
- 2020 Hall of Fame Honor by IBA (Insurance Business America)
- In 2019 received the honor of Savoy Magazine Most Influential Women in Corporate America
- Awarded the 2019 Lifetime Achievement Award from NAIAA
- Power Broker, 2008 and 2009, *Risk & Insurance* magazine
- Women to Watch, 2008 and special recognition 2015 *Business Insurance*
- Founder of organization that focused on Women of Color in the Insurance Industry- March 2014

Bonnie Portnoy, MJ, BSN, CPHRM, CPSO
System Vice President, Risk Management & Patient Safety
Office of the Chief Medical Officer
Mount Sinai Health System

Bonnie Portnoy is the Vice President of Risk Management and Patient Safety at The Mount Sinai Health System. Ms. Portnoy leads the efforts to align the mission, vision, and values of the Health System around serious adverse event processes and patient safety initiatives, continuing our efforts to create a culture of transparency and excellence throughout the organization. She provides leadership and oversight of programs that manage risk related to clinical care, including analyzing events and aggregated data to identify and implement risk-reducing strategies and tactics.. Ms. Portnoy's leadership of the serious adverse event process—with its focus on debrief and root cause analysis management—has become the foundation for adverse event management that is used system wide. She is the liaison with Healthcare Risk Advisors (HRA) and oversees the medical malpractice and claims management program for the Heath System. Additionally, she oversees other initiatives such as Patient Safety Wednesdays, The Great Catch Program, ICARE Peer Support program and a broad, multi-faceted expansion of the Health System's efforts on disclosure and early compensation.

Ms. Portnoy holds a Master's of Jurisprudence in Health Law from Loyola University in Chicago and a Bachelor's Degree in Nursing from SUNY Downstate. Ms. Portnoy holds several distinguished certifications including a Certification in Professional Healthcare Risk Management (CPHRM) and a Just Culture Certification, and she is a Certified Patient Safety Officer (CPSO).

Tiffany Wickes-DeMillio, RN, MBA, LNC, CPHRM, CPPS
AVP, Safety and High Reliability
Catholic Health

TiffanyWickes-DeMillio has over 20 years of experience in the Risk Management profession. She started her nursing career as an operating room nurse before moving to various management positions. She recently assumed the role of Assistant Vice President, Safety and High Reliability at Catholic Health after spending 14 years as the Director of Risk Management and Regulatory Affairs, Patient Safety Officer and the Privacy Officer at St. Francis Hospital. In her new role, she is responsible for the administration of the high reliability safety program across the enterprise for Catholic Health, overseeing Root Cause Analysis and Safety Classification meetings, Chairing the System Patient Safety Committee and supporting all Risk Management and insurance activities across the system.

Ms. Wickes-DeMillio is a graduate of Adelphi University School of Nursing (BSN) and School of Business (MBA specializing in Healthcare Administration). She holds a certification as a Legal Nurse Consultant (LNC) from Hofstra University, is a Certified Professional in Healthcare Risk Management (CPHRM), and Certified Professional in Patient Safety (CPPS). She was President of the American Society of Healthcare Risk Management of New York (AHRMNY) and currently is an Officer of the Board and a member of the Education, Nominating and Co-Chair of the Fundraising Committee.