Christopher J. Ryan – New York State Senator

Senator Ryan is a dedicated public servant representing New York's 50th Senate District, which includes parts of Onondaga and Oswego counties. He proudly serves as chair of the Cities 2 Committee and is a member of the committees on Agriculture; Health; Commerce; Economic Development and Small Business; Energy and Telecommunications; Labor and Consumer Protection. Visit site for additional details.

Lora Giacomoni, RN, MSN, F-AB, Vice President, Ambulatory Quality - Northwell Health

Lora Giacomoni has more than 35 years of experience in healthcare. She began her career as a Registered Nurse rising to Assistant Director of Patient Care Services prior to moving into the Quality arena. She currently serves as the Vice President of Ambulatory Quality at Northwell Health. Lora is a member of ASHRM and AHRMNY. She has presented quality and patient safety topics locally and nationally. Her areas of expertise include Patient Safety, Regulatory, and Clinical Risk Management.

Christine Keenan, MS PA-C CPHRM, Director Clinical Risk Management - Northwell Health Nuvance Market

Christine Keenan has more than 35 years' experience in healthcare. Initially as a Physician Assistant in Pediatrics and then moving into the Quality and Risk Management realm, she currently is the Director of Clinical Risk Management at Northwell Health covering the Nuvance Ambulatory Market. Chris is a member of ASHRM, CSHRM, AHRMNY, and has attained the designation of CPHRM. Currently she serves on the Board of the Connecticut Society of Health Care Risk Management. Christine has presented on risk management and patient safety topics focused on Ambulatory Practice locally and nationally. A central focus for Chris is understanding the unique complexities of healthcare in the ambulatory space and passionately pursuing sustainable solutions to assure safe, reliable care and support for patients, staff, clinicians and the organization.

William (Bill) Melchior, VP of Marketing and Company Relations - MLMIC Insurance Company

William G. Melchior, Jr, "Bill" is Vice President of Marketing and Company Relations at MLMIC Insurance Company, where he is responsible for overseeing all marketing efforts, under the direction of the executive team. His role encompasses various areas of marketing including business development, client retention, public relations as well as marketing design. He spearheads both internal and external marketing campaigns for company products and services awareness. As VP, Bill manages and guides MLMIC's overall marketing direction to ensure the company continues to develop and deliver industry leading solutions that build on MLMIC's leadership role in the evolving New York State medical professional liability market. Prior to joining MLMIC, Bill served in different operational and marketing capacities for law firms in the New Jersey as well as Washington DC area. Mr. Melchior also has extensive experience working within the professional sports industry at a regional sports television network (CSN-Mid-Atlantic), Major League Baseball, and also working with the Baltimore Orioles as well as the Cleveland Indians. Bill received a Bachelor of Arts Degree in Interpersonal & Organizational Communications from Ohio State University in 1993, prior to embarking in a career in sports and healthcare marketing. He is a member of the Medical Professional Liability Association and the Association of Healthcare Risk Management of New York.

Shelly Kriete, Senior Risk Management Consultant – MLMIC Insurance Company

A health care professional for over 40 years, Shelly joined MLMIC in 2019 as a Risk Management Consultant. Prior to joining MLMIC, she worked in Quality and Risk Management leadership roles for over thirty years and holds the designations of both Certified Professional in Healthcare Quality and Certified Professional in Healthcare Risk Management. In addition to her most recent experience as the Director of Quality/Risk for a MLMIC-insured healthcare system, Shelly's experience includes acute care, long term care, urgent care and primary and specialty physician practice. She also has extensive healthcare consulting experience in managed care network development, strategic planning, operational assessment for physician and ancillary services, and education. Shelly is the Risk Management Consultant for Western New York.

Marc Craw, Esq., Senior Director of Government Affairs – MLMIC Insurance Company

Marc Craw, who joined MLMIC Insurance Company in October of 2017, is Senior Director of Government Affairs for MLMIC. Among his responsibilities is managing legislative and regulatory affairs at the A+ rated New York-based medical professional liability insurance company. He previously served as vice president of the New York Insurance Association (NYIA) for 10 years. Mr. Craw's work at NYIA included government affairs, and as in-house counsel, fielding numerous legal and policy inquiries from NYIA's members, who are property and casualty insurance companies. Prior to joining NYIA, Mr. Craw was employed with the New York State Assembly Minority Counsel's Office for 10 years of legislative experience, six as a counsel working on insurance issues and four as director of the Counsel's Office. Mr. Craw holds a Bachelor of Arts from Union College and earned his law degree at Albany Law School. Mr. Craw is licensed to practice law in New York State and the Northern District of New York federal court.

John Neuburger, VP of Claims – MLMIC Insurance Company

John Neuburger has over 42 plus years of experience in the field of medical malpractice and is Vice President of Claims at MLMIC Insurance Company. He is responsible for overseeing claims management, under the direction of the executive team. His role encompasses various areas of claims including claims operations, data management, attorney assignments and claims reviews.In his years with the company, he has overseen field investigations, handled cases from inception to resolution, and coordinated high-severity and complex litigation matters. Outside of MLMIC John is a former Captain and life member of the Goshen Volunteer Ambulance Corps and served on the board of Midstate Youth Hockey for over 10 years. He was also on the board of the Onondaga County Cornell Cooperative Extension for 6 years. John received a Bachelor of Arts Degree from Oneonta State University in 1983, and is a member of the Medical Professional Liability Association. He holds both his Adjuster and Brokers license with the NY State Department of Financial Services.

Charles Patton, Esq., - Martin, Ganotis, Brown, Mould and Currie, P.C.

Charles Patton, Esq. is a managing partner at Martin, Ganotis, Brown, Mould & Currie, P.C. (MGB) in Syracuse, New York, a firm specializing exclusively in the representation of medical providers and medical facilities. Since joining MGB in 1994, Mr. Patton has spent the last 32 years defending medical providers and facilities in cases involving alleged medical malpractice and before administrative agencies including the New York State Department of Health and the Office of Professional Medical Conduct (OPMC). He has successfully defended physicians and mid-level providers of nearly every medical specialty as well as hospitals, nurses, nursing homes, medical clinics and professional medical entities through jury trials in most Central New York counties, throughout the North Country, and in Federal Court.

Mr. Patton received his Bachelor of Arts Degree from St. Lawrence University in 1991 and received his Juris Doctor from the University at Buffalo School of Law in 1994. He is admitted to the New York State Bar and the Federal District Court for the Northern District.

Mario Giannettino, Esq., CPHRM, Partner – Kaufman Borgeest & Ryan

Mario is a partner in the firm's Medical Malpractice, General Liability and Skilled Nursing and Aging Services groups. He represents a range of healthcare professionals and providers including residential healthcare and assisted living facilities, physicians, physician's assistants, hospitals and home health agencies. In addition to defending suit from inception and through discovery, Mario also serves as a trial attorney. He has extensive experience in alternative dispute resolution methods, such as mediation and arbitration.

In addition to litigation, Mario provides a broad spectrum of services to clients, including staff training, in-servicing and risk assessment. Mario also provides a variety of services to assist in compliance with privacy and security under the Health Insurance Portability and Accountability Act (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH) with respect to the use, disclosure, exchange, retention and destruction of health information.

Mario regularly publishes and speaks nationally on matters relating to all aspects of healthcare defense and has been a featured author in The Risk Management Quarterly, Long-Term Living and various other publications. He is frequently invited to give in-service lectures as a legal advisor within the healthcare industry pertaining to the defense of residential healthcare facilities. In addition to practicing throughout New York State, Mario serves as supervisory/monitoring counsel for residential healthcare facilities nationwide. He is also recognized by the American Hospital Association as a Certified Professional in Healthcare Risk Management.

Andrea Crawford, Esq., CPHRM, Consultant - MMC Risk Consultants LLC

Andrea Crawford brings 30 years of experience in healthcare defense. She began her career at Heidell, Pittoni, Murphy & Bach, rising to Senior Associate before joining the NYC Corporation Counsel's Medical Malpractice Division in 2004, later transitioning to NYC Health + Hospitals Claims and Litigation in 2007. She served as a litigator and settlement negotiator in Kings and Queens Counties, and in 2015 became Associate Executive Director of Risk Management at NYC Health + Hospitals/Queens, a role she held until her retirement in August 2026. Andrea now consults with MMC Risk Consultants LLC.

Stephanie Campbell, Esq., Partner - Schiavetti Corgan DiEdwards, Weinberg & Nicholson

Stephanie is a partner at Schiavetti, Corgan, DiEdwards, Weinberg & Nicholson, LLP where she defends hospitals, health systems and individual practitioners in complex medical malpractice and general liability claims. In defense of hospitals and practitioners, she drafts and argues complex motions and appeals before the Supreme and Appellate Courts of the State of New York. She also represents clients at depositions, court conferences, mediations and trial. She is admitted to practice law in New York, Connecticut, and the Supreme Court of the United States. She became a member of ASHRM and AHRMNY in 2018 and is the current President of AHRMNY.

Stephanie received a Bachelor of Science degree with a major in biology from Arizona State University, and following that, obtained her law degree from Pace Law School with a focus in environmental and animal law. She resides on the upper west side with her husband and their six-year-old son, Lloyd.

Samantha E. Quinn, Esq., Partner - Schiavetti Corgan DiEdwards, Weinberg & Nicholson

Samantha is a senior partner with the firm of Schiavetti, Corgan, DiEdwards, Weinberg & Nicholson, LLP, which specializes in the defense of hospitals, doctors and other health care providers. She heads the office's appellate practice, has briefed and argued numerous appeals and complex motions, and provides trial support during trial to ensure the best outcome and preserve objections to key issues. Ms. Quinn has also had significant success overturning unsuccessful verdicts, including dismissal of several multi-million dollar verdicts later upheld on appeal. She has handled OPMC investigations for individual physicians, treatment over objection applications for hospital clients and has counseled hospital clients during the course of DOH investigations and other quality assurance matters. Ms. Quinn has a Bachelor of Arts with Honors in History from Brown University and a Juris Doctor from Boston College Law School, and has been a contributing author to the AHRMNY Journal since 2007.

Kathleen Shostek, RN, ARM, MBA, DFASHRM, CPHRM, CPPS, Risk Management & Patient Safety Professional/Consultant

Kathleen Shostek is currently an independent healthcare risk management and patient safety consultant. She is an industry-recognized healthcare professional and a national speaker, and has a long tenure working with health systems to improve patient safety and reduce liability risks. Having worked for national risk and safety consultancies as well as healthcare liability insurers, she has led multifacility clinical risk and safety collaboratives conducting clinical risk assessments, teaching safety science, and facilitating improvement initiatives. Kathy serves as faculty for ASHRM's Patient Safety Certificate course, is a past board member of ASHRM and contributing author of ASHRM's publications on Risk Management and Patient Safety. ASHRM has awarded Kathy the Distinguished Service Award for her career contributions to healthcare risk management.

Douglas Shaw, Esq., Vice President, Risk Management and Insurance – RWJ/Barnabas Health

As Vice President for Risk Management and Insurance for the largest and most comprehensive academic health system in New Jersey, Doug oversees clinical risk management, claims and litigation management and risk financing including the organization's captive insurance company. Prior to joining RWJBarnabas Health, Mr. Shaw was the Chief Risk Officer at Nuvance Health where he was responsible for clinical risk management, internal claims management, self-insurance, and managing medical malpractice, general liability and other litigation. Before joining Nuvance Health, he was Assistant District Attorney in Nassau County, NY and then practiced law with a concentration on the defense of hospitals and physicians in complex medical malpractice litigation. Mr. Shaw earned his bachelor's degree in political science from Syracuse University and a law degree from New York Law School.

Anna Berent, Assistant Vice President Allied Healthcare - Hiscox

With over 17 years of experience in the medical malpractice and healthcare liability space, Anna recently joined Hiscox to lead their Allied Healthcare Claims team handling matters on behalf of small and medium-sized insureds such as therapy practices, healthcare staffing agencies, and medispas, to name a few. She has presented and moderated extensively on a variety of topics related to claims valuation, effective claims handling, and strategy in the medical liability arena. Anna is an attorney, who holds an MBA from Cornell. She and her family reside in New York City.

Jennifer W. Yuen, Partner - Lewis Brisbois

Jennifer Yuen is a Partner at Lewis Brisbois. Her practice focuses on New York Labor Law, construction, medical malpractice, healthcare, traumatic brain injury defense, toxic tort, products liability and general liability. She is also the National Co-Chair of the firm's Traumatic Brain Injury (TBI) Defense Practice and manages a trial and litigation team in Manhattan. She specializes in the defense of matters alleging catastrophic loss and significant liability and damages exposure through all stages of litigation and at trial in all New York State and federal courts. Prior to joining Lewis Brisbois, Jennifer was an attorney at two prominent New York City law firms, where she defended healthcare professionals and product manufacturers in medical malpractice, products liability and general liability litigation. She also served as Law Clerk to an Appellate Term Justice of the Supreme Court of the State of New York, Twelfth Judicial District, First Department.

Lisa Gibbons, Esq., Regional Vice President – WMC Health

Lisa is the Regional Vice President of Risk Management for WMCHealth, a 1,700-bed healthcare system headquartered in Valhalla, New York, with 9 hospitals on eight campuses and one of the largest mental health systems in New York State.

Prior to joining WMC, she was the Director, Counsel of Northwell Health Risk Management, where she was responsible for the medical malpractice claims for the Western Region and the Director of Northwell Health's General Liability team.

She is a former partner at a national medical malpractice defense law firm where she handled high exposure, complex cases from inception through and including trial with successful results.

During her extensive legal career, she has represented major insurance companies, healthcare systems and private security, transportation and property management companies.

Prior to joining the law firm, Lisa served as an Assistant District Attorney in the King's County District Attorney's Office, where she prosecuted misdemeanor and felony cases from complaint through trial.

She is the co-author of Current Risk Landscape of Point-of-Care Ultrasound in Pediatric Emergency Medicine in Medical Malpractice Litigation published in the American Journal of Emergency Medicine.

She is an adjunct professor at Molloy University where she teaches in the Criminal Justice and Paralegal Studies Programs, and Columbia University, Pre-College Program, where she teaches Trial Advocacy.

She received her Bachelor of Arts Degrees in Business and English from Molloy College, her law degree from St. John's University School of Law, and her master's degree in forensic psychology from John Jay College of Criminal Justice.

Jennifer Puglisi, Esq., Partner - Kaufman Borgeest & Ryan

Jennifer is a partner at Kaufman Borgeest & Ryan, concentrating in the field of Medical Malpractice, Skilled Nursing and Aging Services, and Employment Practices. Jennifer has experience defending various healthcare professionals, including residential healthcare and assisted living facilities, physicians and physician extenders, nurses, CNA's, hospitals, mental health clinics, and other care providers. Jennifer handles a variety of matters, including medical malpractice, negligence and wrongful death litigation, New York State agency investigations, statutory and regulatory violations, class actions, and wrongful termination/discrimination litigation. Jennifer is involved in all aspects of the defense, from inception of the claim, through discovery, and to trial. In addition, Jennifer provides a broad spectrum of services to clients, including staff training, in-servicing and risk assessments. Jennifer works in KBR's Buffalo office, providing KBR a presence in Western through Central New York (including Erie, Monroe, Onondaga, and other surrounding counties) to defend clients in multiple practice areas.

Kamrin Kucera, MJHL-CC, BSN, BA, RN, CPHRM, Director of Risk Management - SUNY Upstate University Hospital

Kamrin is the Director of Risk Management at SUNY Upstate University Hospital. With more than 20 years of healthcare experience spanning critical care nursing, healthcare law, quality improvement, and risk management, she leads initiatives focused on patient safety, regulatory compliance, and enterprise risk reduction. Kamrin holds a Master of Jurisprudence in Healthcare Law from Loyola University Chicago and is a Certified Professional in Healthcare Risk Management (CPHRM). She is a recognized educator and advocate for healthcare quality, safety, and organizational excellence.

Julio Martinez CPCU, AU-M, AU, Vice President, Sales Executive – Marsh

Julio Martinez has more than 14 years of insurance industry experience, including 12 years with a leading national insurance carrier, where he most recently served as an Underwriting Manager. He currently specializes in healthcare at Marsh, bringing experience from both the carrier and broker perspectives to help organizations navigate today's insurance marketplace. Julio holds the Chartered Property Casualty Underwriter (CPCU) and Associate in Commercial Underwriting–Management (AU-M) designations and has completed MBA coursework and graduate-level coursework in analytics. He is a graduate of Le Moyne College.

William McDonough, MPAH, ARM, PhD, FASHRM, Managing Director – Marsh

William (Bill) McDonough is a Marsh healthcare industry leader with more than 35 years of experience helping hospitals, academic medical centers, managed care organizations, and physician groups address risk management, risk financing, loss prevention, and alternative risk financing. He holds a PhD from Northeastern University, an MPAH from Suffolk University, advanced certificate in healthcare policy and finance from Harvard University, and a BS degree in Marine Chemistry from the University of Miami, FL. Bill holds the Associate in Risk Management (ARM) designation and is a candidate for the Chartered Property Casualty Underwriter (CPCU).

Laura Moran, MBA, SVP Analytics Client Engagement Leader – Marsh

Laura Moran is a Senior Vice President and the US and Canada Analytics Client Engagement Leader at Marsh, based in Dallas, with more than 20 years of risk and insurance experience. She advises a select group of long-standing Risk Management clients on decisions aligned to strategic initiatives and leads teams that facilitate executive level conversations on risk appetite, risk bearing capacity, and risk financing optimization, setting the strategy for analytics oversight, consultative insights, and delivery of risk assessment and financing outcomes. Laura joined the firm in 2018 through Oliver Wyman's Actuarial Practice, where she led and evolved the Property and Casualty analytics platform, and transitioned to Marsh Analytics in 2023 to expand her client consulting across risk identification and quantification, risk tolerance, and optimization. She also served as Corporate Segment Analytics Strategy Leader in 2025 and is a 2026 Marsh CEO Award recipient. Laura holds a BA in Broadcast Communication and Media Studies from Eastern Illinois University and an MBA with an emphasis in Human Resource Management from North Central College.

Gina Leddy, CPCU, RPLU

Gina Leddy is a Vice President at Sompo, US Healthcare based in Garden City, New York. Gina has over 25 years of Underwriting experience in a variety of Healthcare Professional Liability segments including Hospitals, Allied Healthcare Facilities, Long Term Care Facilities, Physician Groups, and delegated authority programs. She currently specializes in Primary and Excess Liability coverage for Allied Healthcare Facilities. Education: Cortland College, BS.

Janell Forget, RN, BSN, JD, CPHRM, DFASHRM

Janell Forget is currently the AVP of Risk Management for UMass Memorial Health and is responsible for all Risk Management activities for the UMass system which includes 5 acute care hospitals on 9 campuses, multi-specialty ambulatory clinics and a large behavioral health organization that provides both inpatient and outpatient behavioral health. Janell has over 30 years of pediatric critical care nursing experience and over 20 years of experience in Medical Malpractice defense as an attorney and risk manager and both acute and ambulatory Risk Management, Patient Safety and Compliance Management.

In her 10 years with UMass Memorial Health, Janell has redesigned the risk management program into an enterprise program with close interaction with claims and the self-insurance program. Through her efforts and the change in process, department design and staffing models the system has moved from reactive to proactive risk management. Her approach to risk management focuses on culture, relationship development and education using data to reinforce change and process improvement.

Janell is also the past president of the Massachusetts Society for Health Care Risk Management (MSHRM), former Board Member of the Northern New England Society for Health Care Risk Management, Event Chair for the New England Regional Conference in 2023 and the former chair of the MSHRM Collaborative Call.

Janell received a Distinguished Service Award from the Massachusetts Society for Health Care Risk Management in 2021 for her efforts in re-establishing the MSHRM Collaborative call. She received Risk Professional of the year from the MSHRM Chapter in 2023. Janell is also a member of the American Society for Healthcare Management (ASHRM) Faculty who assists with the teaching the Healthcare Risk Management (HRM) 3/advanced Risk Management curriculum.

Janell obtained her Certification in Healthcare Risk Management (CPHRM) in 2020 and her Fellow in Healthcare Risk Management (FASHRM) in 2022. Janell is currently a member of the Advisory Board for ASHRM.